

TRASH STICKER TRANSITION FOR VOLUME BASED CUSTOMERS

How will this impact my service?

Beginning August 1, 2016, stickers for volume based trash customers will be discontinued. Radio Frequency Identification (RFID) chips on Lakeshore Recycling (LRS) trash carts will be used to track the number of cans of garbage put out each month. This process is similar to the I-PASS system on the tollway. Residents will then be charged for their waste disposal on their regular invoice. Residents will still need to use stickers for extra cans of trash, extra items beyond the one large item allowed weekly and for organics pick up.

When will the transition occur?

Trash stickers will be used until August 1, 2016. Following this date, residents should not use stickers for their trash. Recycling will remain free of charge, with no sticker required.

Can I still use Lake Shore Recycling stickers?

Yes, there will always be a use for stickers, but only for special circumstances. These circumstances include excess waste that does not fit in a resident's container, organics disposal, and for homes that do not use the trash carts provided by Lakeshore Recycling Systems.

Can I return stickers that I already purchased?

Stickers that are already purchased should be used until August 1. After August 1 any unused stickers may be refunded at the finance window in City Hall, until November 30.

Can people get my personal information from the RFID chip?

No, data is secure. Absolutely no personal information is stored on the RFID chip. It's just a serial number that is tied to each resident address and assigned LRS can. It allows LRS to keep track of which resident cart was serviced and at what time.