



City of Highland Park



**LAKESHORE**  
Recycling Systems

## Commercial Waste and Recycling Services Frequently Asked Questions

As of January 1, 2016, Lakeshore Recycling Systems has been the City of Highland Park's exclusive waste and recycling company. LRS was chosen based on pricing and offering more options for disposing of organic and electronic materials.

### **1. Who is the City's waste hauler?**

Lakeshore Recycling Systems (LRS), based out of Morton Grove, IL, is the City's waste hauler. LRS is an 18-year-old company that has seen impressive, but controlled growth by providing the highest levels of waste and recycling service. Their efforts in sustainability have set them apart from other haulers; specifically, LRS is one of few haulers that do not own a landfill and focus instead of increasing recycling participation rates.

### **2. Will rates increase?**

A 2% - 3.5% rate increase can be expected in April based on the Consumer Price Index. The City's contract with Lakeshore Recycling Systems states that price adjustment will not exceed 3.5%.

### **3. When will my garbage be picked up?**

To find out your refuse and recycling pickup day, please contact LRS at 773.685.8811 or [info@lrsrecycles.com](mailto:info@lrsrecycles.com).

### **4. Is recycling included?**

Yes. Commercial recycling includes the option for free recycling (1x per week with 65 gallon, 95 gallon, 1 cubic yd, 1.5 cubic yds or 2x per week 65 gallon or 95 gallon cart). Larger sized containers or more frequent pickups are available for additional fees.

### **5. Can I change the type of service I have?**

Yes. If you would like to change services at any time, call an LRS Service Representative at 773.685.8811 or email [info@lrsrecycles.com](mailto:info@lrsrecycles.com).

### **6. What is the organic/ composting program?**

The City's compost program allows businesses to recycle food scraps in conjunction with the yard waste season between April 1 and December 15. Please contact LRS at 773.685.8811 or [info@lrsrecycles.com](mailto:info@lrsrecycles.com) to learn more on how your business or building can recycle organic materials.

### **7. How do holidays affect my service?**

After one of the following holidays, service will be collected a day late. Please note that Friday service during a holiday week will likely occur on Saturday.

*Christmas*                      *New Year's Day*  
*Memorial Day*                *Independence Day*  
*Labor Day*                      *Thanksgiving*

**8. How do I dispose of construction and demolition debris?**

Please call a LRS Service Representative at 776.685.8811 or email: [info@lrsrecycles.com](mailto:info@lrsrecycles.com) to schedule service.

**9. What do I do if my garbage isn't picked up?**

If your garbage or recycling was not picked up on its scheduled service day, between 7:00 AM and 4:00 PM, please call a LRS Service Representative at 773.685.8811 or email: [info@lrsrecycles.com](mailto:info@lrsrecycles.com) to schedule service.

**10. How long is the contract with LRS?**

The Contract with LRS is in place until March 31, 2022.

**11. Who should I contact with questions or concerns regarding my service?**

Please call LRS at 773.685.8811 with any questions or concerns.

If you would like to express a concern about LRS, please contact the City at 847.926.1000.